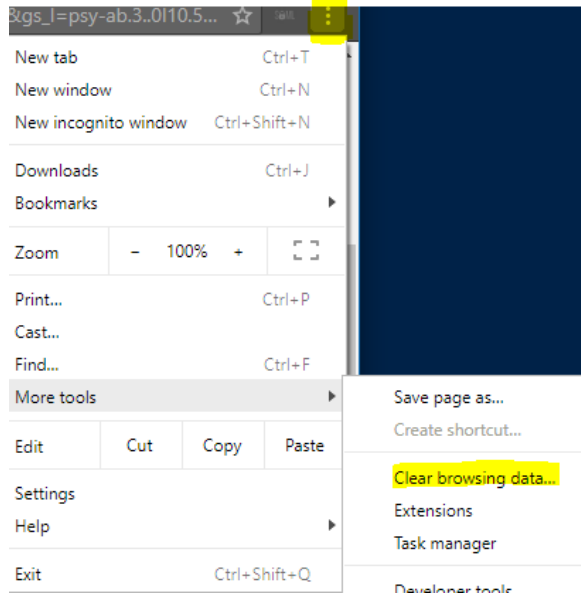


How to Clear Browser Cache and Cookies (Courtesy of ITS Help Desk)

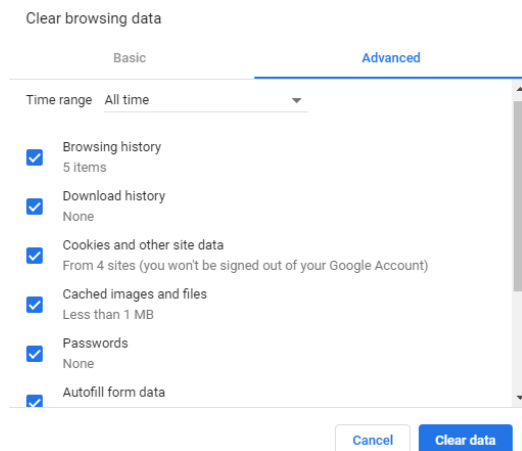
<https://www.etsu.edu/helpdesk/software/clear-browser-cache.php>

Google Chrome

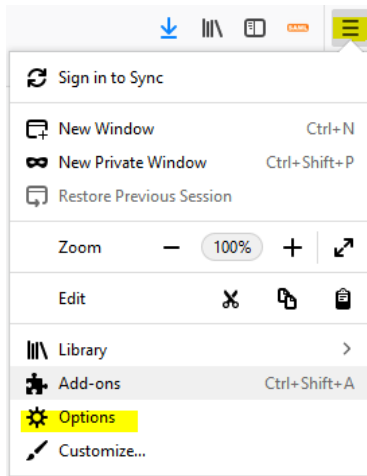
From the “Menu” button in the upper-right corner of the Chrome window, choose “More Tools” > “Clear browsing data...”.



Under the advanced tab, select “All Time” and put a check next to all choices and press “Clear data”



FireFox



Find in Options

- General
- Home
- Search
- Privacy & Security**
- Firefox Account

Browser Privacy

Forms & Passwords

Ask to save logins and passwords for websites [Exceptions...](#)

[Saved Logins...](#)

[Autofill addresses](#) [Learn more](#) [Saved Addresses...](#)

[Use a master password](#) [Change Master Password](#)

History

Firefox will **Never remember history**

Firefox will use the same settings as private browsing, and will not remember any history as you browse the Web. [Clear History...](#)

Cookies and Site Data

Your stored cookies, site data and cache are currently using 73.8 MB of disk space. [Learn more](#) [Clear Data...](#)

[Manage Data...](#)

[Accept cookies and site data from websites \(recommended\)](#) [Exceptions...](#)

Keep until [Firefox is closed](#)

Accept third-party cookies and site data [Always](#)

[Block cookies and site data \(may cause websites to break\)](#)